



General Parcel

- 1) Nature, contents, condition and value of the Consignments are unknown to GARUDA_PACKERS_AND MOVERS. (Here in after called the Company). The company carries the goods in as it is condition packed by consignor and entirely at the owner's risk, on said to contain basis as declared by the consignor at the time of booking.
- 2) The Company shall not be liable for any loss or damage due to Natural calamity pilferage, theft, weather conditions, strikes, riots, disturbances, fire, explosions, accidents and due to the circumstances beyond its control.
- 3) The Consignor/Consignee shall be responsible for any delay, detention, loss or forfeiture of goods by Government authorities: - i) If he makes a wrong declaration about the contents or ii) If transport of such goods by road is prohibited or such goods are not accompanied by invoice, permits or other proper documents and are detained by any statutory authorities. iii) Expenses incurred if any, by the company in this connection shall be reimbursed by the consignor/consignee only
- 4) The Consignor will have to deal directly with all taxes and any other statutory authorities for wrong declaration etc.
- 5) Fresh fruits, furniture, crockery, glassware and other such delicate goods are booked at the absolute risk of the consignor and the company shall not be responsible for any damage etc. during transit.
- 6) The Company shall have the right to dispose of the perishable articles lying undelivered after 48 hours of arrival without any notice and other goods after 30 days of arrival after due notice in writing to the Consignor and Consignee and the Consignee shall be entitled to the proceeds less freight, demurrage and the charges if any.
- 7) The goods will be delivered at the destination at the company's godown only unless stated otherwise in writing on the Goods Consignment Note itself against Payment of all charges. The consignee shall arrange to take the delivery of the consignment from the company's godown.
- 8) If the consignment is booked on Door Delivery basis the company will attempt only once to deliver the goods at the Door. If the party fails to accept the goods when company approaches for delivery at their door or in case of "door lock" the goods will be kept at it's Delivery office and if the Consignee wants the goods to be door delivered, additional door delivery charges and storage as applicable is payable by the Consignee.
- 9) The Delivery of the Consignments should be taken by the consignee within seven days of its arrival at original delivery destination/intervening company's godown, failing which a godown charge of Rs. 30/- per quintal or Rs.30/- per Carton box of TV / Refrigerator / Washing Machine, any other bulky / Voluminous Carton box and all other consignments per day will be charged. The arrival of the consignment shall be ascertained by the consignee only.
- 10) The Company shall have right to exercise General Lien over all Shipments of the Parties towards any dues payable to the Company



TERMS & CONDITIONS

- 11) If the Delivery is not taken within prescribed period, the consignment will be treated as Unclaimed and will be sent to Unclaimed Property Section
- 12) Hamali & Miscellaneous charges are payable at Delivery Point in addition to the freight charged in the GC.
- 13) Once the consignment is moved to unclaimed property section Storage charges are payable at 2 % on the declared value of the consignment from the date of arrival at original delivery destination/intervening company's godown.
- 14) The company shall not be liable for alleged wrong delivery of the goods, once the goods are delivered against the relative Way Bill.
- 15) The Company has right to re-weigh, re-measure, reclassify and recalculate the freight and other charges at the place of destination in the presence of the holder of the receipts or his duly authorised agent and collect the same from the Consignee before delivery
- 16) No complaints, claims or enquiries of any kind will be entertained relating to any consignment after Seven days from the date of Delivery and Thirty days from the date of booking whichever is earlier.
- 17) The courts in CHENNAI (Tamil Nadu) alone shall have the exclusive jurisdiction in respect of all claims and matters arising out of the transaction.
- 18) Any notices related to this waybill from any tax / Statutory authorities should be cleared by the consignor / consignee only.
- 19) The Consignments of Explosives, Crackers, Gas cylinders (filled or empty), Acids, liquid contents, Chemicals in Oil forms - liquid or powder and contraband articles etc, are not booked.
- 20) If the parties are inclined to get the consignments rebooked, consignments will be rebooked on "as is where is condition" from UCP Chennai and Company is not responsible in case of any damage at the time of rebooking the consignments.

Additional conditions in case of Carrier's Risk:

- 21) Nature, contents, condition and value of the consignments as declared by the Consignor to the Transport Operator are specified in this consignment note. The Transport Operator carries the goods as packed at Carriers Risk, at an additional freight of Rupee One per Thousand on value declared by the Consignor.
- 22) The very acceptance of this consignment note binds the consignor to all the terms & conditions and signature on the face of the consignment note is not essential.
- 23) The Company operates on a "best efforts basis" and no commitment is made for time bound completion of service.
- 24) 7 Days free storage all other places in India.



FTL (MARKET LOAD)

- 1) The above rates are EXCLUDING loading / unloading charges. Necessary arrangement for loading / unloading should be made by either consignor or consignee.
- 2) The consignment will be booked at OWNER'S RISK & our company is not responsible for any leakage / damage in transit.
- 3) Material/Goods (loaded in our vehicle) Transit Insurance should be covered by either consignor or consignee.
- 4) Goods Service Tax applicable as per Govt. norms, should be paid either by consignor or consignee.
- 5) If our vehicle is detained at either sides for loading / unloading or by any GOVT Authorities, detention charges (as per the industrial practice) should be paid by either consignor or consignee.
- 6) Freight will be charged according to the carrying capacity of the vehicles (i.e. 18/23/28 MT) irrespective of the quantity of material loaded in the vehicle & our vehicles shall not be loaded more than their carrying (pay load) capacity.
- 7) Height of the FTL loaded vehicle should not be exceeded the RTO permissible limits.
- 8) Consignor should provide required proper documents for safe and smooth transportation. If the vehicle is detained / ceased by any Govt. Authorities, because of any improper documents, then the consignor / consignee should release the vehicle by making good of the loss incurred due to detention.
- 9) We are not responsible for any consequences arising out of force-majure, such as floods, riots, strikes, sales tax seizures, fire, mob theft, accident etc. or any other reasonable cause beyond the control of the carrier, The carrier shall not be liable for any penalty, for the delay due to the above reasons.
- 10) The quoted rates are based on the present taxation of laws and any change in the legislation for levy of tax, the same will be charged and collected accordingly.
- 11) The quoted rates are valid up to mutual agreed period, provided the diesel price and its availability is stable. If there is any increase in the diesel price, our rates will be enhanced accordingly.
- 12) If it is not possible for our vehicles to reach the consignee premises / door, due to restriction like narrow roads, no entry, low electric pole wires etc., and then the material should be lifted by consignee from the location where our vehicle is halted and the expenses incurred for the same, shall be borne by either consignor or consignee.
- 13) The consignment may be booked on PAID/TO PAY / ACCOUNT BASIS. In case of TOPAY bookings, payments should be made immediately after the vehicle is unloaded at the destination and in case of ACCOUNT booking, payments should be made as per the mutual agreed payment terms, payments should be made either by Electronic fund transfer (RTGS / NEFT) or account payee cheque / DD drawn in favour of VRL Logistics Ltd
- 14) In case of Account Bookings, while releasing our freight bill payments, Payment Advice should be provided by concerned party.